



COMMERCIAL SUPPORT AND PROFESSIONAL SERVICES

ModSecurity is an open source web application firewall developed by world-renowned Apache Security expert, Ivan Ristic. Forrester has recognized ModSecurity as the most widely deployed web application firewall in the world with over 10,000 deployments.

Breach Security's Customer Care program provides world-class security wherever and whenever you need it. Our team has made a commitment of excellence to ensure your satisfaction with every aspect of our products. Utilizing the latest technical resources and many combined years of experience, our security support team promptly answers questions and resolves issues. The services organization is ready with packaged training programs, quick start implementation services and certification programs that enable an organization to maximize its resources with the confidence that ModSecurity is protecting their web applications from the first day of implementation.

ModSecurity Commercial Support includes:

- 24x7 phone and email support
- Basic installation and deployment assistance
- Access to all ModSecurity system level updates
- Audit log analysis assistance
- Log debugging and updates to system level bugs
- Assistance with updating to newer versions
- Enhanced Rule Set package
- Starting at \$4,995/year to support up to five web servers; volume discounts available for larger deployments

ModSecurity Professional Services and Training includes:

- Web application security training
- Certified ModSecurity Expert Program
- Custom two- or three-day assessments options
- Custom environment/web assessment
- Custom Rule Set development
- Custom installation and deployment assistance, as needed
- Systems Engineer: Starting at \$2,500/day on-site

ModSecurity Commercial Support and Professional Services are provided and backed by trained security professionals.

We welcome any questions or requests you may have about our web application security products, commercial support, or professional services.

Toll Free Number

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